

# FULL SERVICE PROGRAM

A flexible all-inclusive service program for high expectation customers



Large or medium-sized facilities with complex systems installed, or with many servovalves on their machinery, have unique needs for repair and maintenance. The opportunities to reduce downtime, manage budgets more efficiently and use expert advice to improve operations are many. That is why Moog is offering a flexible range of options all in one fixed price.

Moog's Full Service Program includes a range of services depending on the unique needs of a customer. Typical services offered in one all-inclusive contract include:

- All servovalves and servo-proportional valves can be repaired by Moog experts.
- Spare servovalves while yours are out of action mean reduced cost of inventory.
- Fast track priority for any repairs.
- Consolidated reporting for easy analysis of long term trends.
- Expert advice on how to increase machine efficiency and productivity through advanced servo-control.
- Access to the latest technology and product upgrades as a preferred customer.
- Field service and diagnostics.
- Access to electronic and print resources.

## ALL INCLUSIVE PROGRAM

As the servovalve experts, Moog can also analyze the performance of non-Moog valves and suggest the best solution based on our motion control knowledge as well as machine performance data learned through reporting. This combined with world-class repair services, access to technical advice, and first notice of upgrades available, helps you to save costs, reduce downtime and plan your budgets.

## ADVANTAGES

- A flexible all-inclusive contract designed just for your needs.
- Ensures that there is no unplanned drain on your budget.
- Optimized service with one world-class supplier – the designer and developer of your Moog servovalve.
- Will perform all repairs and technical services in any of your locations around the world.
- Your contract ensures the best prices, the best quality repair, detailed reporting, all delivered with the expertise to maximize the life of your machine for many years to come.
- Can be extended to other Moog products such as servoactuators, radial piston pumps, servodrives and servomotors.

## INDUSTRY APPLICATIONS

A number of customers have already benefited from this program in the following markets:-

- Heavy Industry
- Metal Forming
- Paper
- Plastics
- Power Generation
- Testing

Our service programs are tailored by country and customer to meet unique requirements. A specific service may not be available in all locations or to all customers. Please contact your nearest Moog facility for further information.

WHAT MOVES YOUR WORLD

**MOOG**

# GLOBAL SUPPORT STARTS HERE

Moog Authentic Repair and Maintenance Services™ are only a click away. Visit our worldwide web site for more information and the nearest Moog service facility

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